

KBHI APPROVED CONTINUING EDUCATION	KBHI APPROVED CONTINUING EDUCATION PROVIDER		CERTIFICATE NUMBER: KBHI CE-1007	
	NATIONAL ASSOCIATION OF HOME INSPECTORS, INC. (NAHI) 4248 Park Glen Road, Minneapolis, Minnesota 55416 www.nahi.org			
COURSE NUMBER	COURSE NAME/ CATEGORY	COURSE DESCRIPTION	APPROVAL DATE	CONTACT HOURS
CE-1007-001	HEAT EXCHANGER EXPERTS CERTIFICATION COURSE (STANDARDS OF PRACTICE)	How to ensure the health of and safety of your customers; how to identify defects quickly and efficiently; step-by-step inspection techniques; patterns of wear and tear on all types of furnaces; “clues” that tell where to first look for cracks and holes. (INSTRUCTOR: Ellis Prach)	12/05/06	8
CE-1007-002	FLASHING (STANDARDS OF PRACTICE)	This will be a presentation from an inspector’s point of view on water penetration and/or its prevention through the proper use of flashings and flashing details. It will include many actual photos from on-site property inspections as well as proper details for identification and tracing problems. The areas include roof, siding, window, gutter and fascia, deck ledges and most common and some unusual penetrations.(INSTRUCTOR: Mike Moser)	12/05/06	1.5
CE-1007-003	INSPECTING EXTERIOR CLADDING (STANDARDS OF PRACTICE)	This includes information on real wood, stucco, pre-cast stone, EIFS and composite siding. The sections for each type of material will include properties, damage causations, installation defects and identifying damage. (INSTRUCTOR: David Cohen)	12/05/06	9
CE-1007-004	COVER YOUR ASSETS (STANDARDS OF PRACTICE)	Risk Management; Historical Claims information such as frequency and cost; What causes claims in our Report Writing; Samples of Claims; and The 3 W’s of Report Writing. (INSTRUCTORS: Bob Pearson; John St. George & Tom Buckley)	12/05/06	1.5
CE-1007-005	COVER YOUR ASSETS (STANDARDS OF PRACTICE)	Session II: This course covers inspections and report writing of knob & tube systems, aluminum wire, Federal Pacific panels and other older types of wiring systems commonly found. (INSTRUCTOR: W. David Goldstein)	12/05/06	2
CE-1007-006	AIR CONDITIONING OPERATING, EQUIPMENT HISTORY & INSPECTIONS (STANDARDS OF PRACTICE)	Learn the facts of what can go wrong with today’s modern residential air conditioning systems and the things you should look for that most home inspectors miss. Brief overview of the developmental history of residential A/C, the basic principles of operation and the type of equipment used now and what’s on the horizon. (INSTRUCTOR: Glenn Curtis)	12/05/06	2

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CE-1007-007	INSULATION (STANDARDS OF PRACTICE)	Learn about the common thermal acoustical insulations products used in building envelopes and for building mechanical systems. Vapor retarders and dew point analysis explained. What is a Radiant Barrier? Understand Performance Measurements such as U-values, R-values and K-values. Know critical health and safety information. Major Energy Codes and Energy Star discussed. Super insulated Homes, Structural Insulated Panels (SIP). (INSTRUCTOR: Stacy Van Houtan)	12/05/06	2
CE-1007 -008	WATER HEATERS... STORAGE TANK TO TANKLESS (STANDARDS OF PRACTICE)	Storage Tank and Tankless water heaters are all discussed. New innovations in gas water heater technology such as FVIR design, scalding and thermal expansion concerns are all part of this extended water heater session. (INSTRUCTOR: Kenny Hart)	12/05/06	1.5
CE-1007-009	SEVEN STEPS TO PREVENT COMPLAINTS & A STRATEGY FOR HANDLING THEM (STANDARDS OF PRACTICE)	Methods for reducing liability through both proactive and reactive measures. These will include seven distinct methods to reduce the probability of complaints and the protocols for handling the inevitable complaint call back. (INSTRUCTOR: Mark Dewey)	12/05/06	2